

Privacy Policy

Vocal Revive

Effective Date: May 15, 2026

Vocal Revive values and respects the privacy of all clients, visitors, and users of our services. This Privacy Policy explains how information may be collected, used, stored, and protected when engaging with Vocal Revive services, including lessons, consultations, online communications, bookings, and payments.

Information We May Collect

Vocal Revive may collect personal information including, but not limited to:

- Full name
- Email address
- Phone number
- Billing and payment information
- Appointment and scheduling details
- Communication records
- Information voluntarily provided during consultations or lessons

How Information Is Used

Collected information may be used for the following purposes:

- Scheduling and managing appointments
- Processing payments and invoices
- Communicating regarding services, updates, or policy changes
- Improving client experience and service quality
- Maintaining business records and legal compliance

Vocal Revive does not sell, rent, or intentionally distribute client personal information to third parties except where required by law or necessary for payment processing and business operations.

Confidentiality

All reasonable efforts are made to maintain the confidentiality of client information. However, no

method of electronic communication or data storage can be guaranteed to be completely secure.

Payment Information

Payment transactions may be processed through third-party payment providers. Vocal Revive does not directly store full payment card details unless otherwise stated.

Client Communications

By providing contact information, clients consent to receive communications related to scheduling, services, reminders, invoices, and important business updates.

Policy Updates

Vocal Revive reserves the right to modify or update this Privacy Policy at any time. Continued use of services after updates constitutes acceptance of the revised policy.

Terms of Service

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Effective Date: May 15, 2026

These Terms of Service govern the use of services provided by Vocal Revive. By booking, purchasing, or participating in services offered by Vocal Revive, clients acknowledge and agree to the following terms and conditions.

Services Provided

VocalRevive provides services related to assessment and treatment of a variety of voice disorders, optimizing vocal performance and efficiency for professional voice users. Services may be offered in person, online, or through digital communication platforms .

Scheduling and Attendance

Clients are responsible for arriving on time and attending scheduled appointments. Missed sessions or late arrivals may reduce available session time and may still be subject to full charges in accordance with the Vocal Revive Cancellation Policy.

Payments

Payment for services is due according to the agreed booking or invoice terms. Vocal Revive reserves the right to suspend or refuse services for unpaid balances.

All payments made are non-transferable unless otherwise approved in writing.

Cancellation Policy

Clients must provide at least twenty-four (24) hours' notice to cancel or reschedule appointments.

Clients who accumulate two (2) or more missed appointments, no-shows, or late cancellations may be charged the full cost of the scheduled session(s).

Client Responsibilities

Clients agree to:

- Provide accurate booking and contact information
- Maintain respectful and professional conduct
- Participate responsibly during lessons and consultations
- Follow any reasonable instructions or policies communicated by Vocal Revive

Vocal Revive reserves the right to refuse or terminate services for inappropriate, abusive, disruptive, or unsafe behavior.

Results Disclaimer

While Vocal Revive strives to provide professional instruction and guidance, individual vocal progress and performance results may vary. No guarantees are made regarding specific

outcomes, auditions, performances, or career advancement.

Intellectual Property

Any materials, exercises, branding, content, graphics, documents, recordings, or educational resources provided by Vocal Revive remain the intellectual property of Vocal Revive unless otherwise stated. Such materials may not be reproduced, distributed, or resold without prior written permission.

Limitation of Liability

Vocal Revive shall not be held liable for indirect, incidental, or consequential damages arising from participation in services, technical interruptions, scheduling conflicts, or client misuse of provided instruction or materials.

Modifications to Terms

Vocal Revive reserves the right to update or modify these Terms of Service at any time without prior notice. Continued use of services constitutes acceptance of any revised terms.

Agreement

By booking or participating in services with Vocal Revive, clients acknowledge that they have read, understood, and agreed to these Terms of Service and associated business policies.